

Individual Consent

for the Collection and Processing of Personal Data

By selecting the consent checkbox when applying for or using Card Services through <https://chain-bridge.org>, I confirm that I have read and understood this consent and freely consent to the processing of my personal data by BITBROKER - FZCO.

This consent relates only to Card Services identified as being provided or arranged by BITBROKER. Other services available through the Website may be provided by another legal entity under separate legal documents and consents.

1. Controller

The controller is BITBROKER - FZCO, registration number 62244, commercial licence number 64729, address: Premises No. 64729-001, IFZA Business Park, Dubai Digital Park, Dubai Silicon Oasis, Dubai, United Arab Emirates. Contact email: business@chain-bridge.org.

2. Personal data covered by this consent

I consent to the collection and processing of the following categories of personal data where necessary:

- identity and contact information, including name, date of birth, nationality, citizenship, residential address, telephone number, and email address
- identity document details and copies, photographs, videos, liveness data, facial verification results, and other identity verification information
- tax, source of funds, source of wealth, sanctions, politically exposed person, adverse media, fraud, and compliance information where required
- Card application data, programme and status information, masked Card details, limits, transaction records, merchant information, fees, exchange rates, refunds, reversals, disputes, and settlement records
- payment or wallet identifiers and information necessary to arrange funding and onward settlement to a Card Service Provider
- account, authentication, support, complaint, and communication records
- technical information including IP address, device and browser data, session records, approximate location, security logs, cookie identifiers, and usage data

3. Purposes

I consent to processing for the following purposes:

- creating and managing access to Card Services
- verifying my identity and eligibility and completing KYC, sanctions, fraud, and risk checks

- submitting and administering my Card application
- arranging Card funding, transaction processing, settlement, fees, conversion, refunds, reversals, and disputes
- authenticating me and protecting my account, Card details, transactions, and the Card Services
- providing support, handling complaints, and communicating operational or legal notices
- complying with applicable law, provider requirements, court orders, and lawful authority requests
- maintaining audit records and establishing, exercising, or defending legal claims

4. Disclosure to authorised recipients

I consent to the disclosure of my personal data, where necessary, to:

- Card Service Providers, issuing banks, payment networks, payment processors, settlement providers, and merchants involved in transactions
- identity verification, compliance screening, fraud prevention, authentication, security, and blockchain analytics providers
- cloud, communications, support, document storage, analytics, and other technology providers
- professional advisers, auditors, insurers, banks, and contractual counterparties
- courts, regulators, law enforcement agencies, government authorities, and other recipients where disclosure is required or permitted by law

5. Cross-border transfer

I understand and consent that the Card Services are international and that my personal data may be transferred to, stored in, and processed in countries outside the United Arab Emirates. These countries may include the locations of Card Service Providers, issuers, payment networks, identity verification providers, technology providers, and support teams. BITBROKER will apply safeguards required by applicable law.

6. Automated verification and risk assessment

I understand that BITBROKER and its providers may use automated tools to verify identity, screen sanctions and fraud risk, authenticate access, and assess Card applications or transactions. These checks may result in additional review, delay, restriction, or refusal of a Card application or transaction.

7. Retention

I understand that my personal data will be retained for the duration of the relationship and for any additional period required for compliance, audit, transaction records, dispute resolution, fraud prevention, or legal claims. Personal data will be deleted, anonymised, or restricted when continued retention is no longer required.

8. Withdrawal and rights

I may withdraw this consent or exercise available data protection rights by contacting business@chain-bridge.org. Withdrawal does not affect processing already carried out lawfully. BITBROKER may continue processing where another legal basis applies, including contractual, compliance, record-keeping, fraud prevention, or legal claim requirements.

I understand that withdrawal of consent may make it impossible for BITBROKER or the Card Service Provider to provide or continue the Card Services.

9. Electronic acceptance

I confirm that I am at least 18 years old, that the information I provide is accurate, and that I have had the opportunity to review the Card Services Privacy and Cookie Policy. My selection of the consent checkbox and submission of the relevant form constitutes my electronic acceptance of this consent. The date and time recorded by the Card Services system will be treated as the date and time of acceptance.